

REMARKS

An Office Action, dated October 13, 2004 has been issued in this case, and on December 17, 2004, Applicants filed a response to that Action.

This opportunity is being taken to add additional claims 18 and 19 to the application. New Claim 18 is an independent claim of intermediate scope, and new Claim 19 is dependent from Claim 16 and describes preferred features of the invention.

Claim 16 describes a preferred use of the reporter server as an aid to a system administrator. This operation of the reporter server is discussed in detail on pages 4-7 of the application.

If the Examiner believes that a telephone conference with Applicants' Attorneys would be advantageous to the disposition of this case, the Examiner is asked to telephone the undersigned.

Respectfully submitted,

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